

Microsoft 365 Hybrid Working Maturity Model

Assess your Hybrid Working technology maturity



Reactive Adopter

You moved to Microsoft 365 to facilitate remote working but haven't since reviewed your licences and aren't maximizing the return of your investment. You haven't developed a Hybrid Working strategy yet.



Strategic Adopter

You've re-assessed your Microsoft 365 licences and have started considering how you can better utilise its features. You've started to invest in additional Microsoft technologies to support your Hybrid Working strategy. You've trained your employees on how to use some of the Microsoft 365 solutions.



Thriving Adopter

You understand how to leverage your Microsoft 365 licences to maximise productivity, collaboration and employee well-being. You're constantly thinking of new ways to innovate and improve processes and your employees are confident in using all the Microsoft 365 tools at their disposal. You've secured your Microsoft 365 environment and continuously review your security posture.

Maturity



Microsoft 365



Microsoft Teams



SharePoint



Basic Microsoft Security Deployment



Microsoft 365 Licence Review



End-user training



Calling for Microsoft Teams



Meeting room modernisation



Data management policies and Power BI dashboards



Hybrid Working & BYOD Policies



Secure Score monitoring



Managed Services



Windows 365



Advanced data management



Low-code PowerApps solution



Microsoft Viva



SharePoint Intranet



Zero Trust Security

Microsoft 365
innovation milestones